



Figure 13 397 -

Detailed information for defect: 3305	
Troubleshooter:	Kazemi-1, Niakam
Defect Category:	Component Defects
RD(s):	YERIE, EEE
Comment:	
Reworker:	Kazemi-1, Niakam
Action Category:	Components
FD(s):	
Comment:	

Problem was fixed.

Problem was not fixed.

This box is to provide the system with feedback on whether the problem with the item has been fixed or not. This information is being checked when closing the quality ticket. If the quality ticket contains a defect with no corresponding action showing 'Problem was fixed' the ticket cannot be closed.

Figure 14

Figure 15

The following is a list of the most likely causes for the specified SYMPTOM

Defect Category	Defect	Frequency
Component Defects	Defective Component	58
Testing Defects	Test Error	51
Component Defects	Damaged	26
Fiber Defects	Broken Fiber	11
Connector Defects	Pitted	10
Solder Defects	Insufficient Solder	8
Testing Defects	High Insertion loss	6
Solder Defects	Excessive Solder	5
Testing Defects	Proof Test Break	5
Component Defects	Wrong Component	5